

Culturethèque

Alliance Française Omaha

I have created my Culturethèque account. What do I do now?

Once you've submitted the form to create an account, your initial account **will only be valid for 24 hours**. Culturethèque is only available to the members of a participating Alliance Française chapter. However, you can try Culturethèque for 24 hours for free, even if you are not a member of AFO yet. Once you see how amazing it is, we're sure you'll want more! However, you must be an Alliance member, so join today!

How do I gain access to the site for a longer period of time?

In order to be granted full access to Culturethèque, once you are an Alliance Française Omaha member, upon creating your account, send notification to your Culturethèque Administrator at: membership.afo@gmail.com Please include your user name in the e-mail.

Once your Administrator has verified that your AFO dues are current, then s/he will fully activate your account. You will have access to this service until your membership renewal comes due during the following year.

How do I get into the site?

Just click on **CONNEXION** and enter the login and password you created. The page will re-load and you will be able to browse the collection of electronic documents and download or stream them.

What is the difference between downloading and streaming?

When you **download a document**, it means it is installed on your computer or tablet. You can still access it even if you are no longer connected to the Internet. You can also transfer it from your computer to your ebook reader. When you are **streaming a document**, you are reading or watching it "live" on a computer or tablet that is connected to the internet. You cannot transfer it to a reader to read later. For example, when you watch a movie on Netflix or a video on Youtube, you are streaming.

How much does it cost to use Culturethèque?

It's free! All you need is to be a member of a participating Alliance Française chapter. Better yet, there are no late fees for eBooks. They will simply disappear off your reader after 14 days.

Can I download books onto my reader or do I have to read them on my computer screen?

It depends. Some eBooks are available for download, but others can only be read online. You will be instructed which is which when you click on the link to open a book. Unfortunately, the Culturethèque ebooks cannot be downloaded to a Kindle.

Can I download videos onto my computer or tablet?

No, videos are only available for streaming, like Netflix or Youtube.

Are there French movies on Culturethèque?

No, but there are cartoons and TV programs for kids, as well as music concerts and learning videos.

Are songs available on Culturethèque?

No, but some videos of concerts are available for streaming.

Can I download French magazines onto my computer, reader or tablet?

More than 250 magazine titles are available on Culturethèque. You cannot download them onto your computer, reader or tablet, but you can read them online using your computer or tablet, in the same way you would read the online edition of The New York Times, for instance.

When will my Culturethèque account expire?

The expiration date of your Culturethèque account is the same as the expiration date of your membership in the Alliance Française Omaha.

How do I download an ebook?

See the separate document called "**Culturethèque Technical Issues: What you need to Know**" posted below.

Why am I getting error messages when trying to download books or access videos?

Please refer to the document "**Culturethèque technical issues**" posted below to answer your questions.
I cannot remember my password. How can I re-set it?

Try entering your password, and if it is incorrect, you will get a prompt to re-set it.

I cannot remember my use name. How can I re-set it?

If you cannot remember your user name, contact your Culturethèque Administrator at:

membership.afo@gmail.com

Can I connect to Culturethèque when I am travelling outside of the US?

For legal and commercial copyright restrictions, you can only access CT from an IP address that is recognized as American.

I am connected to Culturethèque but I can't seem to consult ToutApprendre.com despite several attempts.

Access is often not possible if the maximum number of simultaneous users has been reached. Try again a little later. Also note that some Mac and Linux computers and certain tablets cannot access all of the training modules.